



Group policy



A group is defined as five or more tents travelling together. As an intimate and boutique property, some special conditions apply to group bookings:

- Groups will be subject to standard Thursday and Sunday arrival and departure days.
- Package or contract rates are not generally applicable to group bookings; all group quotations will be on an ad hoc basis and valid only as specifically quoted.

Non-exclusive use groups

For non-exclusive use groups, to ensure minimal impact on other guests, the following special conditions apply:

- The maximum number of tents that can be booked for a non-exclusive group is 15.
- The lodge restaurant has a maximum table size of eight guests, larger groups will be required to dine at two or more tables and may be required to be seated for meals at staggered times.
- Public speaking is not permitted in the main lodge areas.

Exclusive use groups

The following conditions apply to exclusive use group bookings:

- Groups of 16 or more tents are generally only accepted on an exclusive use basis.
- Such a reservation requires a minimum of 20 tents are paid for regardless of materialization.
- Exclusive use group bookings are not generally accepted over the peak summer season, from mid-June to the end of August inclusive, however, requests may be considered subject to an additional surcharge.

Tour series groups

At Clayoquot Wilderness Lodge, a Tour Series is defined as having multiple group departures or bookings and not requiring exclusive use due to the leisure focused group dynamic. Tour Series bookings must be secured with a non-refundable deposit equivalent to 20% of the total accommodation cost for each group reservation at six months prior to arrival - this is payable within 14 days of receipt of invoice. Prepayment policy for all remaining accommodation and additional charges applies as noted in the general group conditions below.



Group booking timeline

Timeline	Action required
Within 14 days of booking	A deposit of 20% of the total accommodation cost is required to secure your booking. The deposit may be transferred if the arrival date changes up to six months prior to arrival. It must, however, be utilized within six months of the original arrival date, if not it is forfeited.
Up to six months prior to arrival	For non-exclusive groups, up to one tent may be cancelled without penalty. For exclusive use groups, reserved accommodation may be cancelled to a minimum of 20 tents with no penalty.
Six months prior to arrival	Full prepayment for all accommodation is required - this is then fully non-refundable or transferable.
Four weeks prior to arrival	<ul style="list-style-type: none">• Arrival and departure flights and times for all guests to be confirmed.• Final rooming list to be provided.• Any special dietary requirements to be advised.• Any spa bookings to be finalised.
One week prior to arrival	Full prepayment or a credit card guarantee is required for all additional charges such as private and bespoke touring or spa bookings. 100% cancellation fees will apply to any changes or cancellations to private and bespoke touring or spa bookings cancelled within one week of arrival.

Please note: Due to the remote location of the lodge, no refund can be given in the event of a non-arrival, for any unused services or unused nights due to flight and/or weather disruption. Travel insurance is always recommended.